

Privacy Policy

Photographs by Angela Kouzom takes our commitments to our customers very seriously. This includes the handling of the information you provide to us. We undertake to comply with all applicable laws and regulations governing the protection of personal data in accordance with the General Data Protection Regulation (GDPR). In all contexts where personal data may be processed by Photographs by Angela Kouzom, or by any other party on behalf of Sveavägens inramningar, all reasonable and appropriate measures are taken to protect customer data from unauthorized access, distribution, alteration, and destruction. This privacy policy describes how we handle personal data collected via the website.

1. When do we collect personal information?

Browsing and reading our website is free of charge. We only ask you to provide your email address in the following cases:

1. Purchases: When you make a purchase on our website, payments are processed directly via secure credit or debit card transactions. To complete your order, we collect and process your payment information and contact details through our secure encrypted gateway. This ensures your transaction is handled safely and efficiently without the use of third-party financing services. Your personal data is managed strictly in accordance with our privacy policy and the security standards required by major card issuers.
2. Contests: If you wish to participate in a giveaway or competition.
3. Communication: If you wish to contact us, send us an email, or receive a reply to a message.
4. Newsletters: If you want us to send you emails regarding news and exclusive offers.

We only collect personal and company data (e.g., name and address) with your consent.

2. How do we use the information?

To process your order, we must have access to certain information, such as credit card details and billing addresses. This information is used solely to administer your order and your use of the website.

You decide whether you want to grant us access to more personal information. We collect personal information to enable you to log in to gallerix.se and gallerix.com, to notify you of competition results, to send you emails about updates, news, and special offers, to answer questions or respond to your comments, and to allow you to register for certain features on the website.

3. Your Consent

We will send you email updates unless you choose to opt out of this feature.

4. How do I opt out of receiving emails?

Our policy is that a user should be able to unsubscribe at any time from the emails we regularly send. You can do this by clicking the "Unsubscribe" link at the top or bottom of the email you received. Another way is to send an email to customer service. Certain emails, such as order confirmations, shipping notices, and delivery status, cannot be unsubscribed from as they contain essential booking information, etc.

If you have asked us to stop sending emails but still receive messages, it may be because the email address you unsubscribed from is not the same as the one we are sending emails to. Please check which address you provided and specify it in your unsubscription request. The easiest way to do this is to reply to the unwanted email.

5. Who handles your personal data?

Photographs by Angela Kouzom (and the persons or companies employed by/subordinated to Photographs by Angela Kouzom who manage this website, its content, and services) administers and uses the personal information you provide to answer your questions and refine our service offerings to meet your needs.

We only disclose personal data to authorized partners for card and invoice payments when such data is required to complete a transaction. Beyond this, we do not disclose your data to other parties without your consent, except in cases where the law requires it, or if you have won a prize or requested specific information.

We never sell personal data to other companies.

Registered customers always have the right to request a registry extract to verify what information is registered. The data controller is obliged, at the request of the data subject, to correct information that is incorrect, incomplete, or misleading. Registered customers may also request that their data be deleted.

6. Use of Cookies

We use "cookies" to provide better service and see which pages you are most interested in. A cookie is a collection of data that a website saves on your computer via the browser, which can be retrieved at a later time. Cookies can only be read by the website they originated from. The main purpose is to identify the user and customize their experience, such as greeting them by name on subsequent visits.

Most cookies are only active while the user is at our web address. Cookies do not contain information such as phone numbers or email addresses that others could use to contact you. You can set your browser to allow all cookies or to warn you every time a cookie seeks access; this way, you decide whether to allow it.

7. What do we do to protect your personal data?

We have implemented routines to ensure our internal processes meet strict security requirements. We also do our utmost to ensure that third parties collaborating with us on website maintenance or handling customer orders/questions apply the same rules for protecting personal data. Employees who use personal data to provide service have limited access to that data. All transmission of personal data is encrypted via SSL or equivalent encryption. All passwords provided by customers are stored in encrypted form in our databases.

8. Links to other websites

Our website contains links to other websites that we use or recommend. However, we take no responsibility for the web content or privacy policies of other companies. If you visit another website, you should familiarize yourself with that company's privacy policy and rules.

9. Changes to the Privacy Policy

Any changes to our privacy policy will be notified here. If Photographs by Angela Kouzom decides to make significant changes to the rules regarding how we handle personal data, we will obtain your consent before the changes are implemented.

10. Is there anything else I should know?

Except for the cases mentioned above, Photographs by Angela Kouzom does not pass any information to third parties, unless required by law.

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